



TOYS "R" US®

MIDWEST ENGINEERING CENTER
2695 PLAINFIELD RD. • JOLIET, IL. 60435-1164
PHONE (815) 436-2932 • FAX (815) 436-1209
E-MAIL: MWEC@TOYSRUS.COM

Mr. Edward "Buzzy" Ribbeck
Ribbeck Construction Corporation
3101 Lake Street, Suite 206
Lake Charles, LA 70601

Re: Remodel projects for Toys R Us, Inc.

Dear Buzzy:

I would like to convey to you our pleasure working with your firm during the renovations of our Toys R Us stores throughout the country.

Retail construction requires thorough planning, understanding of our timetables, and fast moving project execution. During the entire construction process, your firm has worked exceptionally well within our time schedules and procurement system of furnishing many contractor installed items. Communication with our vendors and other members of our project team was excellent and helped make these projects a real success.

In addition, we were very pleased with your company's ability to recruit qualified subcontractors and vendors for these projects and your extensive cooperation with all parties associated with these renovations.

As often occurs in a construction project, scheduling setbacks due to weather, material, or manpower constraints appear. Your personal involvement in these projects, as well as, your industrious qualified staff, and on site superintendents, Kevin O'Meara, Charles Keele, and Clay Harvey, allowed unforeseen obstacles to be quickly overcome.

Because your firm has performed so well on these contracts, we have placed your company on the list of potential negotiated general contractors for further work with Toys "R" Us Corporation. Please have any firm interested in your construction services call me. I am looking forward to working with your organization in the future.

We at Toys "R" Us want to thank you and your staff for being a great partner on our projects.

Very truly yours,
TOYS "R" US INC.

Anthony Ferro
Construction Project Manager



GEOFFREY

TOYS "R" US®

2695 PLAINFIELD ROAD • JOLIET, IL 60435

Mr. Edward Ribbeck
Ribbeck Construction Corporation
P.O. Box 3732
Lake Charles, LA 70602

Re: TOYS "R" US, INC. - Lake Charles, LA

Dear Edward:

Work on the final punchlist items will be completed this week and I will be making my final trip to inspect the building, in conjunction with the final payout. Before I arrive, I want to take a moment to thank you and your team.

Your company did an outstanding job working under this tight schedule, as well as dealing with changes we had while the project was being completed. We were even able to let the store start fixturing earlier than originally planned.

While I know there were other people watching over this project, I would like to single out a couple of people that I was especially thankful to have "on-board".

Ron LaBleu had a great attitude and ability to work with all the Toys "R" Us personnel involved in this project. He was able to anticipate most problems and find solutions quickly, thus saving us time and money. The communication between us was outstanding and very helpful, considering the workload I had with other projects.

Kevin O'Meara's persistence and ability to keep the momentum going at a consistent fast pace, without sacrificing quality, was another reason this project was a success.